

Record of Formal Complaints 2022 - 2026

Date	Number of complaints to date	How was the complaint received	Has the complaint been actioned	Name of person dealing with complaint
29/09/2022	1	Email	Yes	Belinda Young
29/09/2022	2	Email	Yes	Belinda Young
09/12/2022	3	Email	Yes	Belinda Young
19/01/2023	4	Email	Yes	Belinda Young
30/09/2024	0	Not applicable	Not applicable	Not applicable
20/10/2025	0	Not applicable	Not applicable	Not applicable
03/06/26	5	Email	Investigated at stage 1 – 3 closed not upheld	B Young
03/06/26	6	Email	Investigated at stage 1-3 closed partially upheld	B Young
05/06/26	7	Email	Investigated at stage 1-3 closed Partially upheld	B Young
05/06/26	8	Email	Investigated at stage 1-3 not upheld closed	B Young
08/06/26	9	Email	Investigated at stage 1-2 not upheld going to stage 3	B Young
08/06/26	10	Email	Investigated at stage 1-2 not upheld going to stage 3	B Young
15/06/26	11	Email	Investigated at stage 1-2, going to stage 3	B Young
26/06/26	12	Email		